# **2023 ANNUAL GENERAL MEETING – MANAGER'S REPORT**



30th October 2023

It's my pleasure to provide an update on our highlights for the past 12 months.

I'd like to thank Kirstie Barton-O'Brien for all her assistance this year as our Membership Engagement Manager and to Natasha McDowall and the Executive Committee for their support and guidance during the year.

I'm looking forward to another busy year ahead.



**Gary Holmes -** BID Manager – Glen Eden Business Association Inc.

## Glenmall Place Improvements/Presentation of the Village Centre

We have worked with the local board to remove the poster bollard in the centre of Glenmall Place, as this was untidy and contributed to rubbish/paper in the town centre. We also work closely with AT, Auckland Council, and the local board, to ensure any issues with cleaning or upkeep are identified and resolved. The garden maintenance and litter collection are now being completed in a timelier manner, though further improvement is always welcome.

We have continued with our pigeon spikes, to assist our businesses and churches with any ongoing pigeon issues. We have also sent a plea to our landlords, to request a halt on any further vape stores. Glen Eden Village is unfortunately overpopulated with Vape stores, and we are hoping there won't be any more added.

## Artwork/murals around the Village Centre

We have identified rejuvenation projects on some of our older murals, that we are currently getting quotes for. And a new mural is being completed by Anna Crichton and mural artists from A Supported Life, this will be started March 2024.

## **Easter Promotion**

The Glen Eden Easter Extravaganza was a huge success. People from all over West Auckland (and further) came to Glen Eden for a fantastic family fun day.

As part of the day, we held a competition, people had to find the 10 posters around Glen Mall, and enter the different words on these posters. From this we then had 5 winners who each received a gorgeous hamper filled with easter eggs, cookies, and other goodies. We also had several runners up who won amazing macaroons sets.

The Easter Extravaganza was a fantastic community day, with positive feedback received on social media and in person.

## Glen Eden footpaths and roads

We proactively work with Council and AT to ensure the roads and footpaths are maintained. Any roadworks that will be undertaken, that we are made aware of, we ensure our businesses are advised of. This is (as usual) ongoing work. Working with a BID community liaison team at Auckland Transport has ensured any issues are addressed extremely quickly.

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#### Website

We continue to maintain our website www.glenedenvillage.co.nz which allows visitors to view the site across multiple devices and includes information about what is happening in the area, a business directory for all members. This is supported by the Glen Eden Facebook page which links to other local businesses and acts as a portal for local social media activity.

### **Environmental issues**

We continue to report environmental issues such as graffiti, and other damage to property to Auckland Council and other agencies for appropriate action.

## Glen Eden Community-Led Plan

Working with Auckland Council/Michael Alofa and other stakeholders. We have been looking at ways to bring people back to Glen Eden and revitalise the area. Michael Alofa is working on the final stages of an historic walking tour around Glen Eden, taking in 10 historic sites with information for each site available through a QR code system.

# **Networking opportunities**

We began our networking evenings, with a small but successful turnout to our first event. This will continue into the foreseeable future.

### **CCTV**

We have been working with our external supplier to ensure our CCTV is up to date and working well. We are in the process of updating further cameras, and ensuring the coverage of Glen Eden is as comprehensive as possible. We continue to assist the police etc with any enquiries around CCTV.

## The Village Voice

This year we unfortunately had our longtime editor, David Blocksidge, leave New Zealand. We have since worked with a new editor, Catherine Watson, to assist with the first edition of a new version of The Village Voice. The first edition of this was financially assisted by the BID, to ensure this could go ahead regardless of advertising.

The Village Voice advertising and content is now gaining momentum, and Catherine is doing a fantastic job of producing our amazing community/business magazine. This is currently being published every two months. The print run is smaller than previous, but this is supported by an online flip book version that is well-read each edition.